

Wi-Fi secure setup

with eduroam CAT

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Important

The following data is required for the setup:

- Your **WU username** in the form of **username@wu.ac.at**

○ Students:	h+studentIDnumber@wu.ac.at	e.g. h01234567@wu.ac.at
○ Employees:	username@wu.ac.at	e.g. mmusterm@wu.ac.at

- Your **WU Wi-Fi password** – check **Controlpanel** > *My account* > *Password change*.

Using eduroam CAT

 **eduroam CAT** (*Configuration Assistant Tool*) is a free application available on eduroam.org. You may use it to set up a secure connection to the wireless network "eduroam" on your device. The advantage over manual Wi-Fi configuration is the complete configuration profile, which makes the **Wi-Fi login secure**.

For information on available Wi-Fi networks at WU Vienna and required login data, please visit the webpage  short.wu.ac.at/wi-fi.

WU employees and students

Please follow the steps for your operating system in these instructions.

If you are missing the configuration for your operating system, please open the webpage

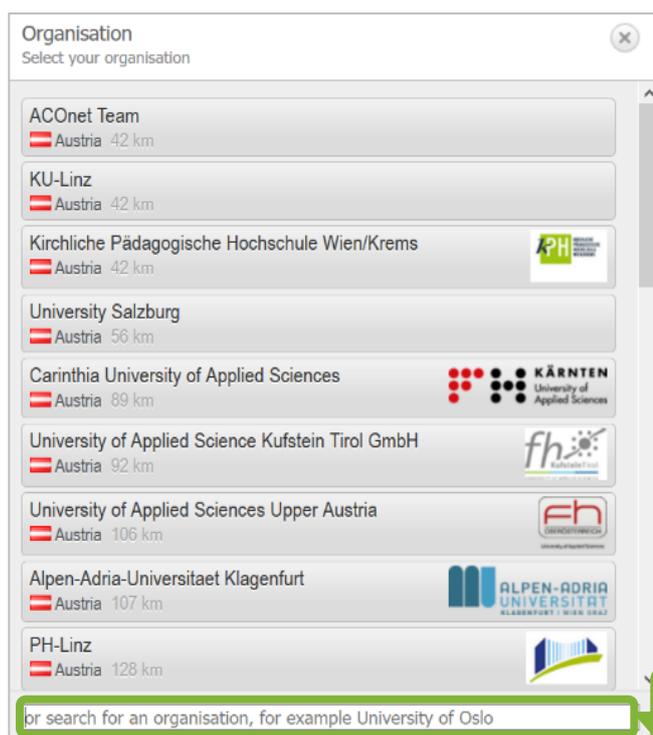
 cat.eduroam.org/?idp=1301. WU Vienna will already be selected as your home organization, and your operating system will be automatically detected.

Below you find a list of operating systems supported by eduroamCAT.

Members of other eduroam organizations

If you are a member of an organization that participates in the  **eduroam network**, please open the following address in your web browser:  cat.eduroam.org/

Click on *download your eduroam® installer* and locate your home organization. Please follow the further instructions on the website.



Organisation
Select your organisation

- ACOnet Team
Austria 42 km
- KU-Linz
Austria 42 km
- Kirchliche Pädagogische Hochschule Wien/Krems
Austria 42 km
- University Salzburg
Austria 56 km
- Carinthia University of Applied Sciences
Austria 89 km
- University of Applied Science Kufstein Tirol GmbH
Austria 92 km
- University of Applied Sciences Upper Austria
Austria 106 km
- Alpen-Adria-Universität Klagenfurt
Austria 107 km
- PH-Linz
Austria 128 km

or search for an organisation, for example University of Oslo

Search for your home organization

	MS Windows 10, 11	<i>i</i>
	MS Windows 8, 8.1	<i>i</i>
	MS Windows 7	<i>i</i>
	MS Windows Vista	<i>i</i>
	Apple device	<i>i</i>
	Linux	<i>i</i>
	Chrome OS	<i>i</i>
	Android 11 and higher	<i>i</i>
	Android 8 to 10	<i>i</i>
	Android 4.3 to 7	<i>i</i>
	<EAP>	EAP config <i>i</i>

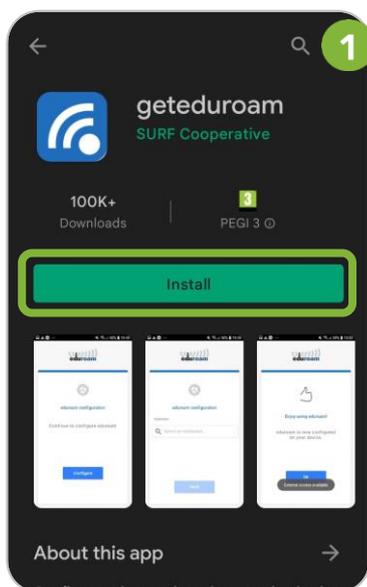
Operating systems supported by eduroamCAT

Set up with Android (*mobile phone, tablet*)

IMPORTANT

- Delete any connections to the "eduroam" network that have been set up on your device (cf. section [Remove existing settings for eduroam](#) in this document).
- To set up eduroam, you will need
- the [geteduroam](#) app from **SURF Cooperative** from the Google Play Store.
 - the configuration profile from the cat.eduroam.org/?idp=1301 website.

Install the app from the Google Play Store



Open cat.eduroam.org and select *Android 11*



Select *Open* to load the configuration profile



Enter your connection data



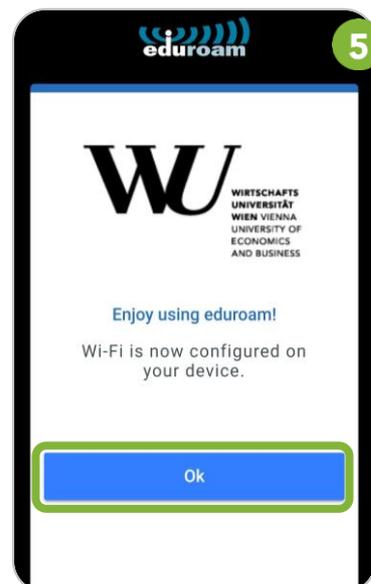
WU Username:

- WU employees: *username@wu.ac.at*
- WU students: *h+studentIDnumber@wu.ac.at*

Password:

Your WU Wi-Fi Password

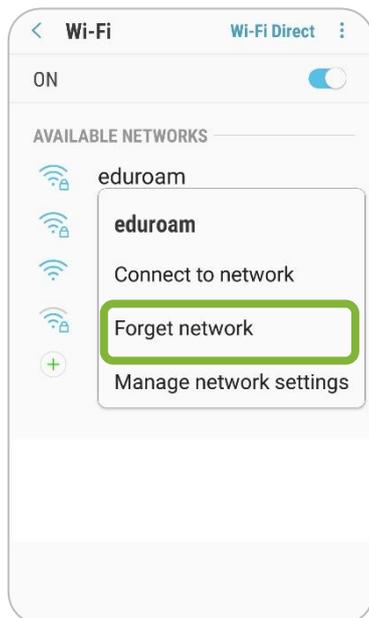
Select *Ok*



Please note

If your device displays an **error during the installation**, you need to [Remove existing settings for eduroam](#) (see below).

Remove existing settings for eduroam



If errors occur during the installation of eduroam CAT, remove the already existing settings for the *eduroam* network from your device.

Open the menu **Settings > Connections > Wi-Fi**.
Select the **eduroam** network, and then select *Forget network*.

After that, install
eduroam CAT again.

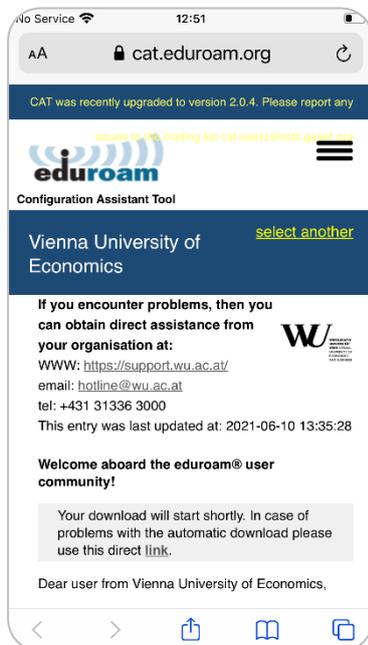
Set up with iOS (iPhone, iPad)

Using the **Safari web browser (!)**, please open the website  cat.eduroam.org/?idp=1301 to install **eduroam CAT**.

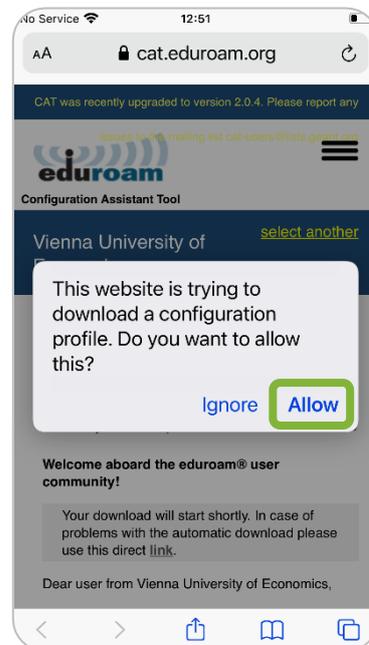
Select *Apple device*



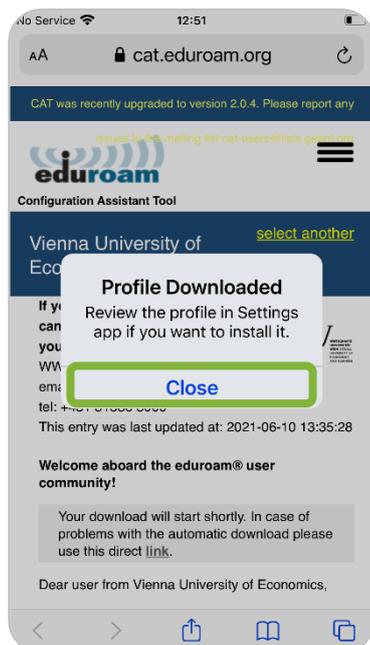
Wait until the download starts automatically



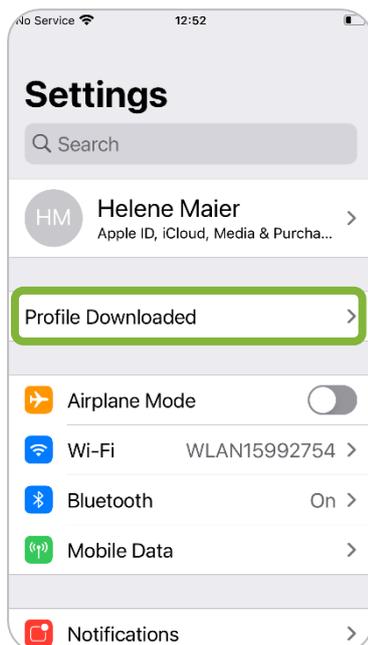
Select *Allow* to load the configuration profile



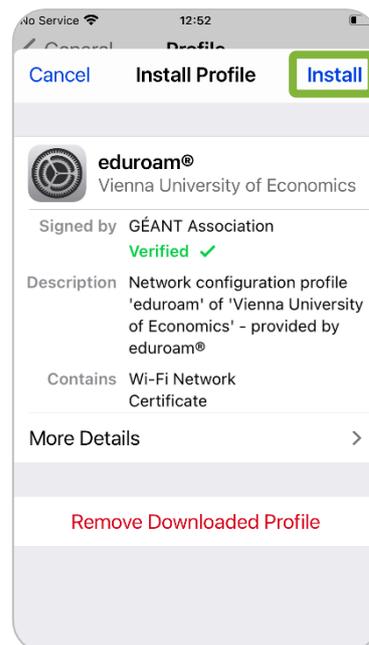
Select *Close* to exit the browser



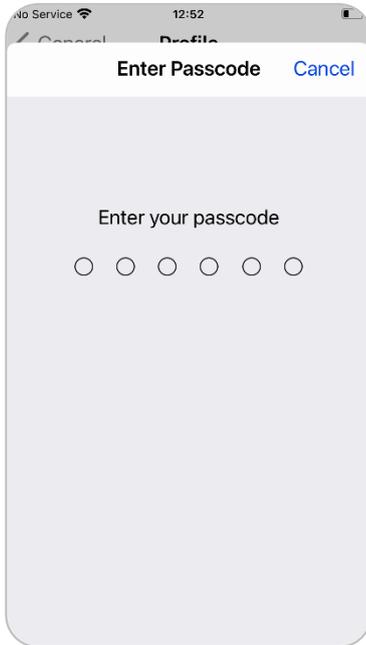
In the **Settings app**:
Select *Profile Downloaded*



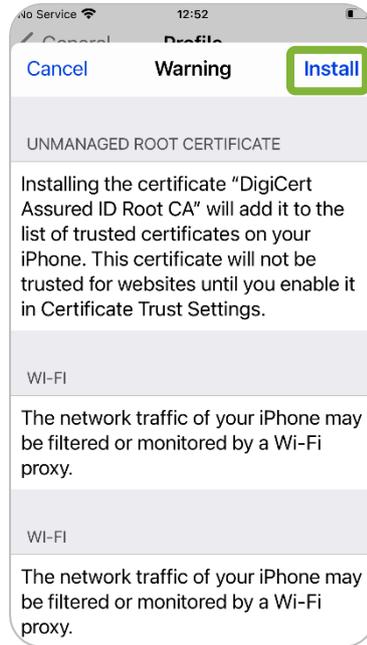
Select *Install*



Enter the access code for unlocking your device



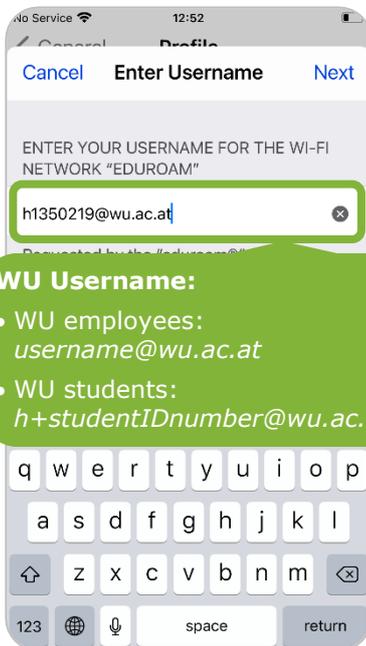
Select *Install*



Select *Install* again



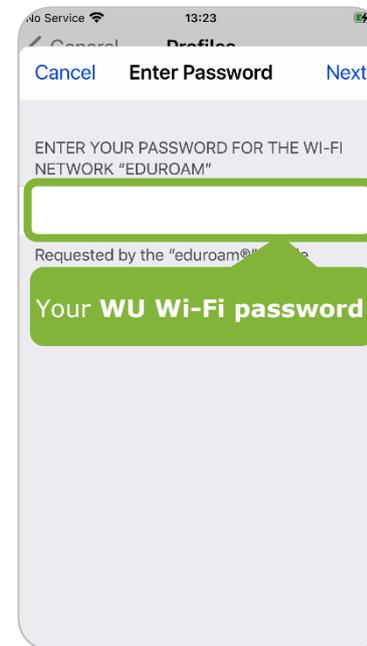
Enter your *WU* username



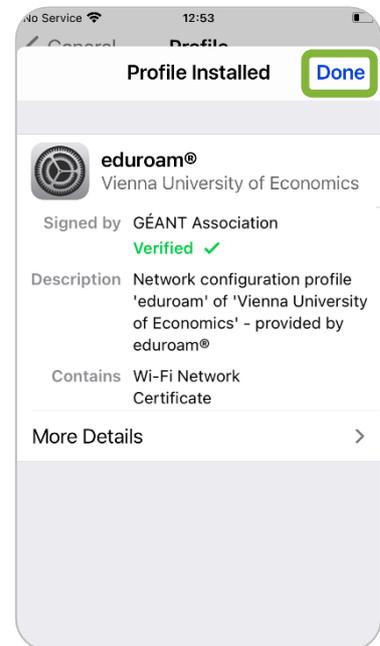
WU Username:

- WU employees: `username@wu.ac.at`
- WU students: `h+studentIDnumber@wu.ac.at`

Enter your *Wi-Fi* Password



Select *Done* to complete the installation



Eduroam setup is now **secure and complete**

Set up with Windows (*Notebooks, Surface*)

Please note

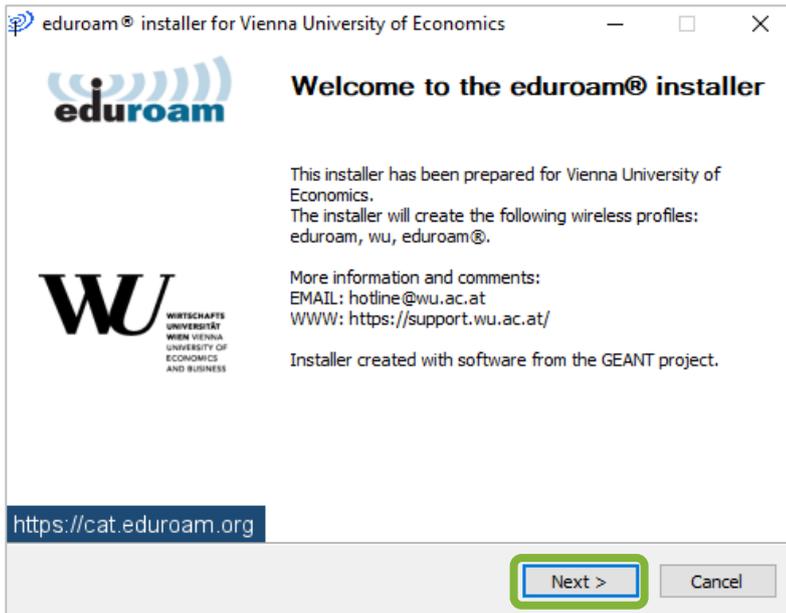
- You need **administrator rights** on your device to install eduroam CAT!
- WU notebooks provided by IT-SERVICES do not require this installation.

Open the website cat.eduroam.org/?idp=1301 and download the installer.

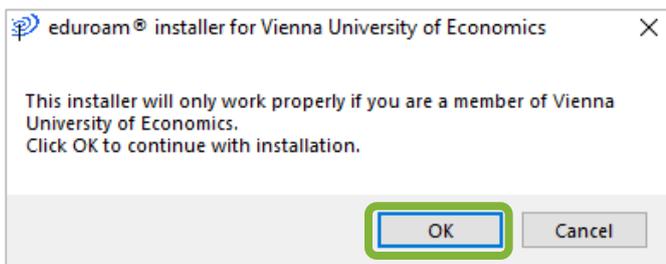
Select **Save file** (displayed as "Datei speichern").

Click **Downloads** ↓ in the upper right corner and open the *eduroam* file.

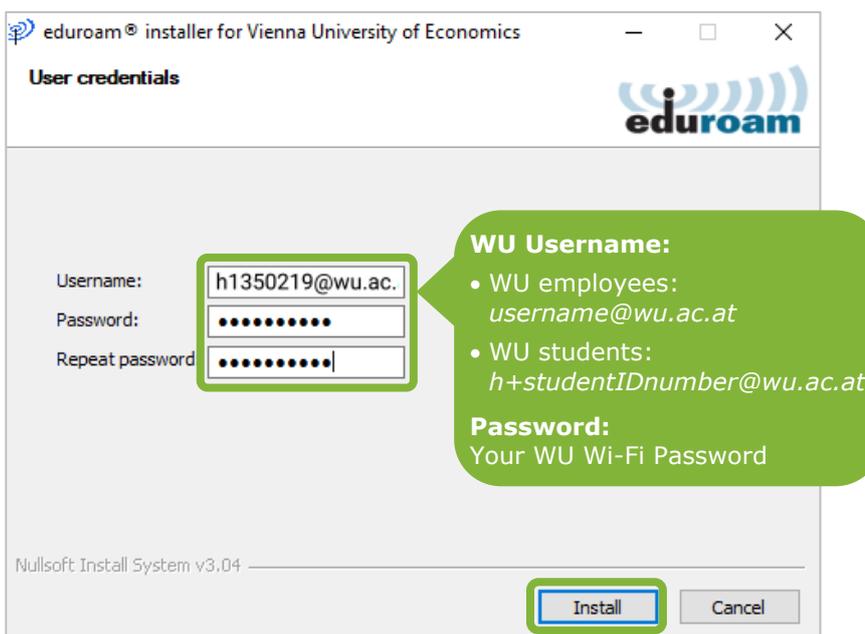
Click **Next** to continue the installation.



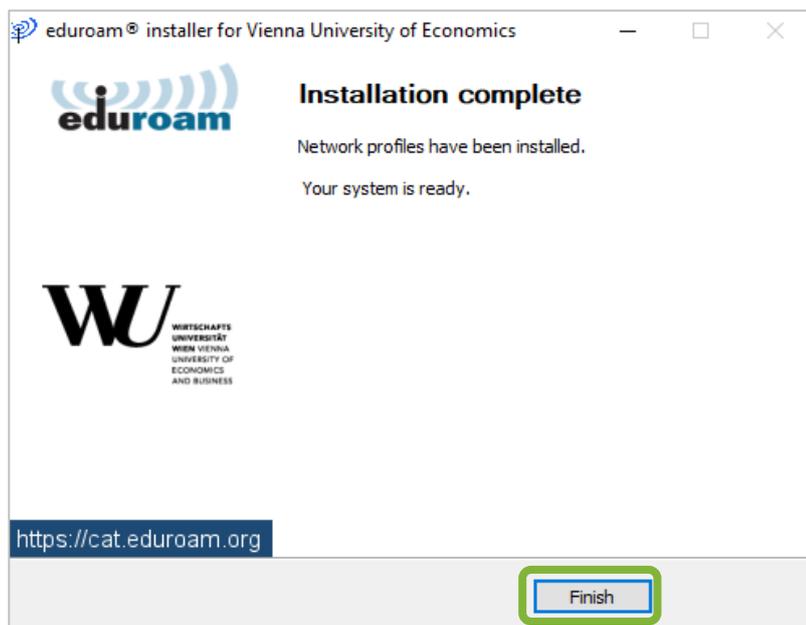
Click **OK** to confirm the configuration note.



Enter your **username** and your **Wi-Fi password** for the "eduroam" network. Then click **Install**.



Click **Finish** to complete the installation.



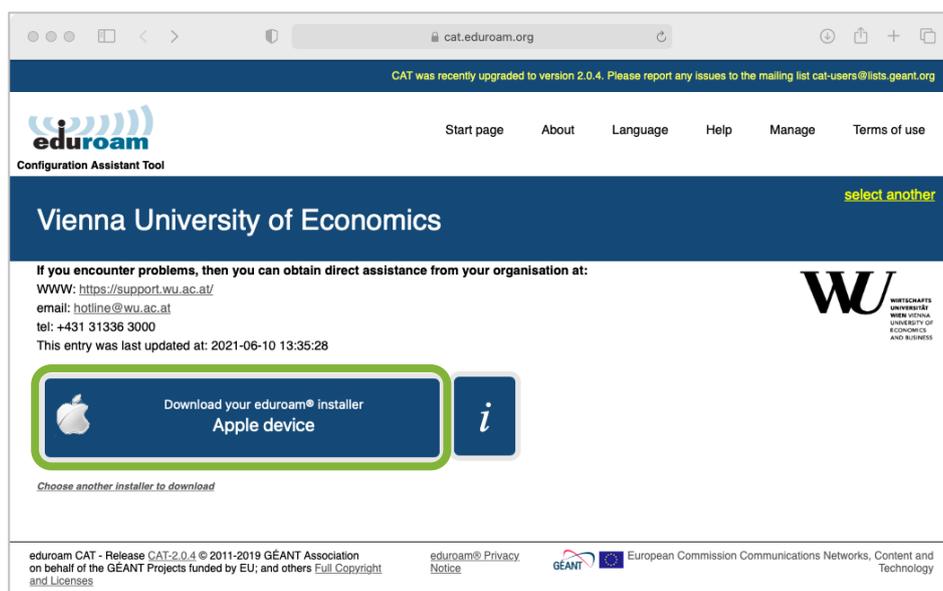
Eduroam setup is now
secure and complete

Set up with macOS (*MacBook*)

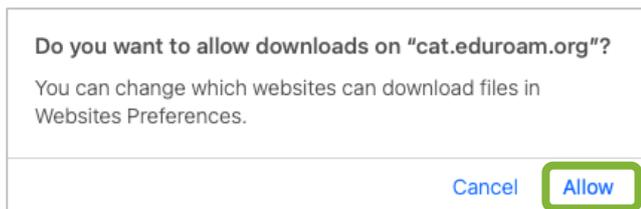
Please note

- You need **administrator rights** on your device to install eduroam CAT!
- WU notebooks provided by IT-SERVICES do not require this installation.

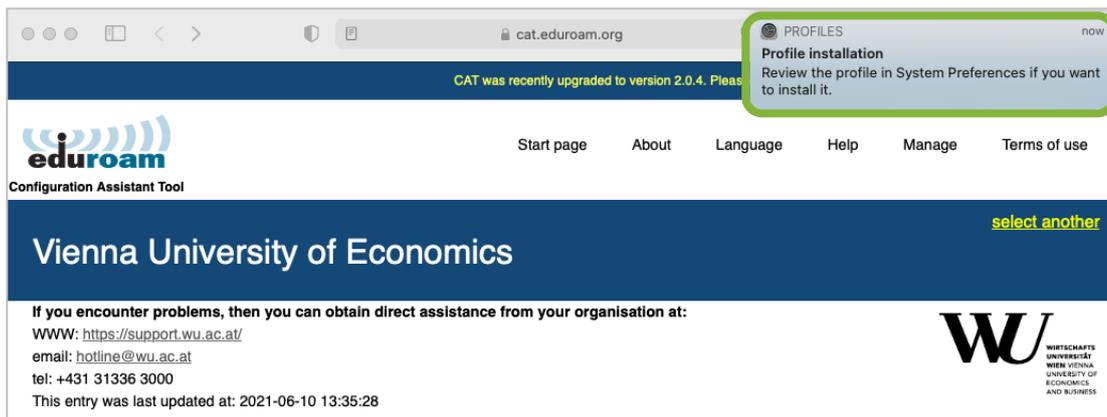
Open the website cat.eduroam.org/?idp=1301 and download the installer.



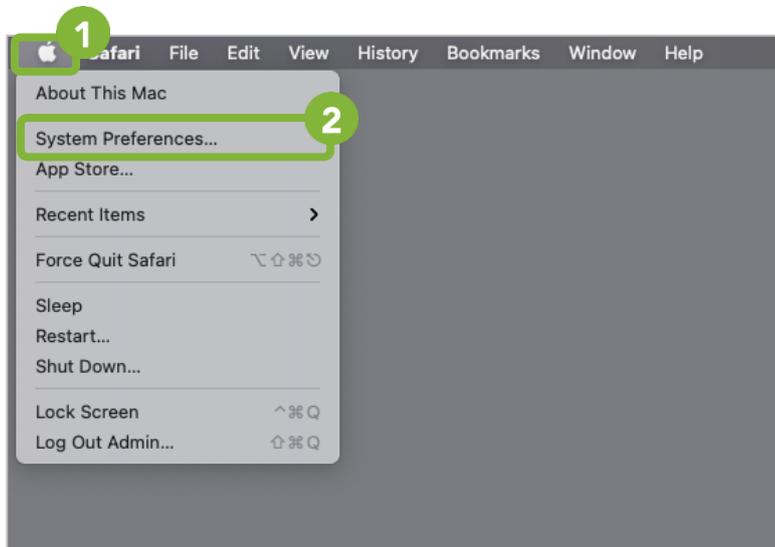
Select **Allow** to start the download.



You are then prompted to check the profile in System Preferences.

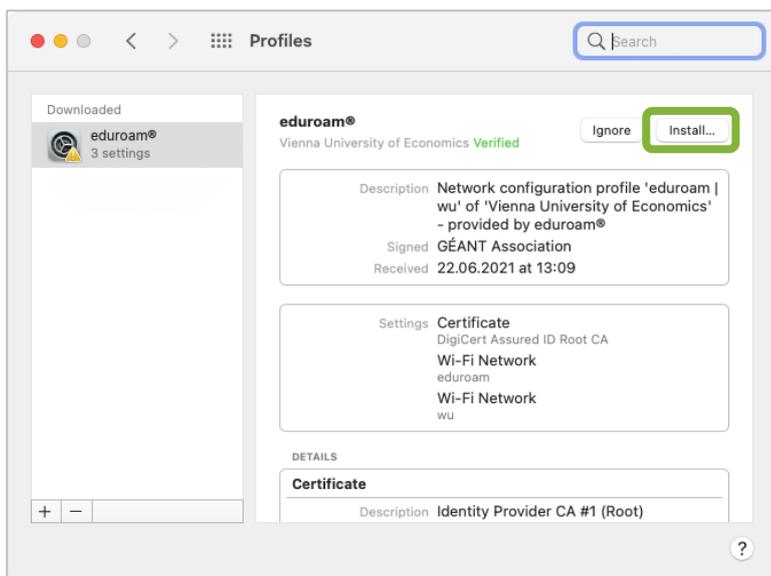


To open System Preferences, click the Apple icon in the top left corner of the menu bar. Then choose **System Preferences > Profiles**.

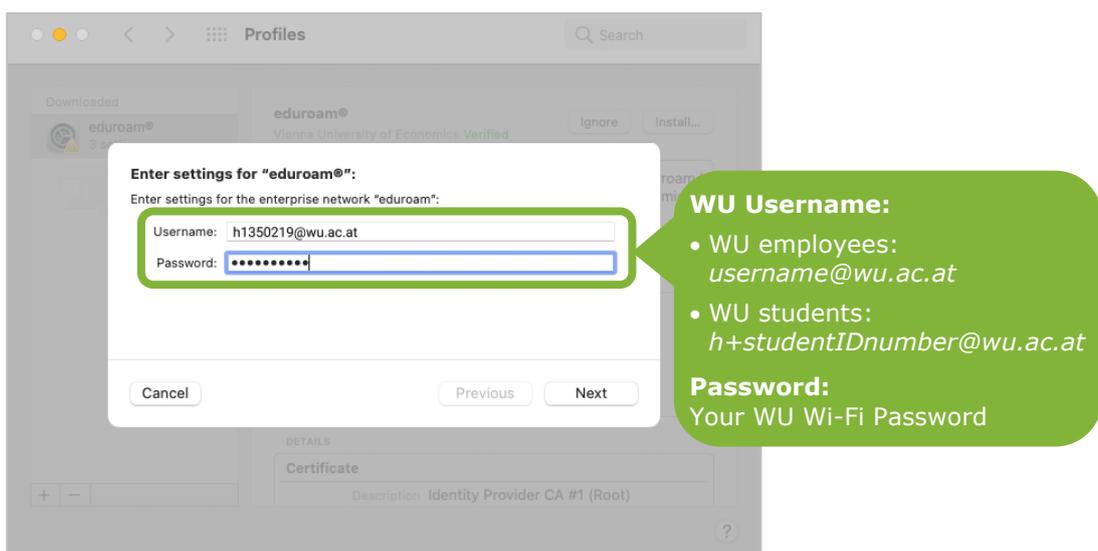


Next page: *Installing eduroam*

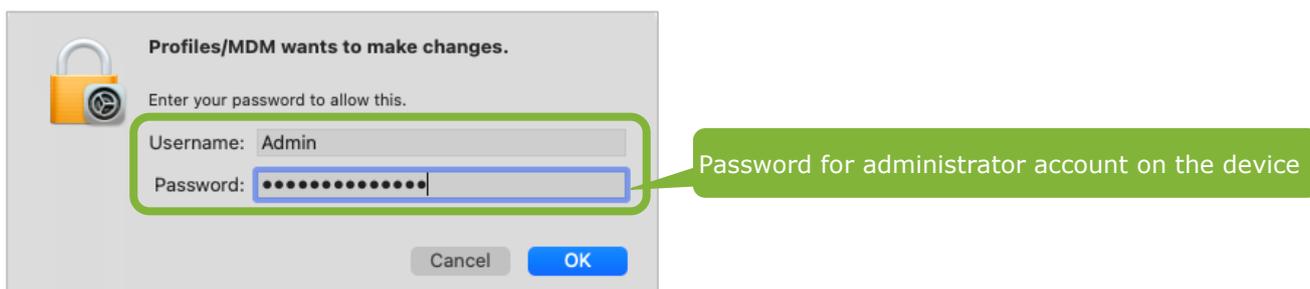
Click **Install**.



Enter your **WU username** and your **Wi-Fi password** for the "eduroam" network. Then click **Next**.



Enter the password of the admin account on the device so that macOS can save the settings. Then click **OK**.



Eduroam setup is now **secure and complete**

Feedback and Support

The **IT Support Center** at the Vienna University of Economics and Business is the first point of contact for WU faculty, staff, and students in all IT-related matters. We are available to provide additional help and are also interested in your feedback on these instructions.

Hotline +43 1 313 36 – 3000

Email hotline@wu.ac.at

Availability short.wu.ac.at/it-support-hours

Website www.wu.ac.at/en/it/support

