

Express Check-In of a Passenger

Source: [Aitz00], adapted by Andreas Schlager, adjusted by Martin Roshkev

Transfer the following verbal description into an EPC:

- a) When a passenger (PAX) shows up at the express check-in counter the check-in agent determines whether the PAX carries hand luggage only or also additional luggage.
- b) If the PAX carries additional luggage the agent checks whether the PAX holds a business class ticket or an economy class ticket (ticket data) and sends the PAX to the corresponding check-in counter.
- c) For a PAX with hand luggage only the agent inserts the ticket into the reader and afterwards checks whether choice of seats is possible (reservation system) shows a choice of seats (window/aisle seats) or not.
- d) If there is no choice the agent books an available seat immediately, otherwise he asks the PAX for his preference and books a seat accordingly.
- e) Thereafter the check-in agent returns the ticket/boarding pass to the PAX while telling gate and boarding time (airport & flight information system) to the PAX.
- f) After finishing either b) or e) the express check-in PAX handling is completed (the PAX has either been checked in or sent to another check in counter to check in his additional luggage).

