D.Econ
DEPARTMENT OF ECONOMICS
WIRTSCHAFTSUNIVERSITÄT WIEN

contact points for students

Dear students,

With this document, we would like to draw your attention to some student support services. These can serve as a resource you can turn to in stressful situations, when you have learning difficulties and problems during your studies, but also in case of harassment or discrimination. The list is certainly not exhaustive but is intended to provide guidance and an overview.

Services offered by WU:

Ombuds Office for Students: advises in case of
- Conflicts in courses, examination situations, admission procedures, etc.
- Conflicts in the thesis writing process; conflicts that may lead to the termination of a thesis supervision agreement
- Providing clarification in cases where different WU bodies have given inconsistent information
- Inappropriate behavior, discrimination or (sexual) harassment in the context of teaching and learning
- Collecting and processing ideas for improving study conditions and services for students

Student Counselling: advises on
- Study-related problems, conflicts and crises
- Psycho-social problems affecting students' quality of life and performance potential
- Challenging social situations, such as the reconciliation of studies, work, and family
- Doubts about the study/choice of study
- Feelings of insecurity and fear, also regarding life after graduation

Here you can find all Student Counselling activities for the upcoming semester (2024/25)

BeAble: for WU students with disabilities and/or chronic illnesses.

Equal Opportunities Committee: has the task of counteracting any discrimination on the grounds of disability, sex, ethnic origin, religion, belief, age, or sexual orientation by university governing bodies, and to advise and support university members and bodies concerning such issues.

Services offered by the Department of Economics:

If you have problems in courses, you can and should contact your **course instructor**.
In addition, you can also contact the following colleagues at the Department of Economics:

- If you are experiencing harassment or discrimination, you can always confidentially contact the department's person of trust Heidemarie Straka.
  She can also guide you through the various support services offered at WU for any kind of study-related problems.

- The staff of the **Center for Students of Economics** (VW-Zentrum) offers networking, information on studying Economics, and contact for individual problems.

We would also like to point out the non-university **feminist economists' collective VrauWL** providing a network and mutual support of women in Economics.

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Other external counseling and support services:

- Ombudsstelle für Studierende im Bundesministerium
- Psychological Student Counseling

As a student assistant (tutor) at WU, you are an **employee of WU** and can take advantage of WU's services as an employer:

- Academic Staff Council
- Administrative Staff Council
- Disability Confidential (Behindertenvertrauensperson)

In addition, we would like to call your attention to the brochure **"Say No to Harassment"** and the contents of **"How We Treat Each Other"** (part of the Code of Conduct).

Please do not hesitate to also contact us in case of problems.

We wish you a successful start to the semester.

Best regards

Jesus Crespo Cuaresma, Head of the Department of Economics
Klaus Prettner, responsible for the Bachelor studies in Economics
Florian Szücs, Program director Master Economics