Symposium
„State, Work, and Affects“
Vienna, January 28 – 29, 2016

organized by the Department of Political Science, University of Vienna &
Institute for Sociology and Social Research, Vienna University of Economics and Business

held at the Vienna University of Economics and Business
Welthandelsplatz 1, 1020 Vienna
Library & Learning Center, Clubroom

Program

Thursday, January 28, 2015

13.30 – 14.15 Registration
14.15 – 15.00 Welcome
15.00 – 16.00 **Keynote 1** Birgit Sauer (University of Vienna):

Work as happy object? Affective governmentality and the case of public employment service

16.00 – 16.30 **Coffee-Break**

16.30 – 18.00 **Panel 1: Affect management and resistance in public service work**

Chair: Wolfgang Ludwig-Mayerhofer

Bergström Casinowsky, Gunilla, Hollertz, Katarina (University of Gothenburg):
„Managerial ideas and caseworkers responses. Consequences of NPM on emotions, professional identities and subjectivity of caseworkers in welfare bureaucracies“

Jacobsson, Kerstin (Department of Sociology and Work Science, University of Gothenburg):
„Negotiating ambivalence: The emotional regime of the Swedish social insurance agency“

Kampen, Thomas (University of Humanistic Studies, Utrecht):
„Subversity in interaction. The collective efforts of front-line workers and their clients to resist policy measures“

Muniglia, Virginie, Rothé, Céline, Le Travidic Harrache, Lila (CRAPE/EHESP, Rennes):
„How French social workers and education staff manage unwilling ‘clients’“
18.15 – 20.00 **Keynote 2** Vincent Dubois (University of Strasbourg):

*Governing the poor, from affects to morals*

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**Friday, January 29, 2015**

09.30 – 11.00 **Panel 2: Negotiating agency and emotional labor**

Chair: Alessandro Pelizzari

Hardering, Friederike (Department of Sociology, Goethe University, Frankfurt):
„*Emotional identity work, meaning making and resistance at work*“

Holtgrewe, Ursula (Forba), Hohnen, Pernille (Aalborg University):
„*Invisibility, tactics and reciprocity: emotional labour in restructured service work*“

Sieben, Barbara (Helmut-Schmidt-University, Hamburg), Haunschild, Axel (Leibniz-University Hannover), Bernauer, Vanessa (Helmut-Schmidt-University, Hamburg):
„*Service work in the luxury sector: The role of emotions, class and gender*“

Zimmermann, Andrea, Wasser, Nicolas (University Basel):
„*The quest for recognition: affective labour between profit seeking and solidarity*“

11.00 – 11.30 **Coffee Break**

11.30 – 13.00 **Panel 3: Affective citizenship**

Chair: Otto Penz

Allhutter, Doris, Bargetz, Brigitte (Department of Political Science, University of Vienna):
„*Governing promises: microwork, crowd-intelligence, and affective economies*“

Dowling, Emma (Department of Criminology and Sociology, Middlesex University, London):
„*In giving who will receive? private finance, volunteer labor and affective remuneration in post-crisis Britain*“

Magnin, Chantal (Institute for Social Research, Frankfurt am Main):
„*Affective citizenship? Direct participation in urban planning projects*“

De Jong, Sara (University of Vienna):
„*Affective Capital? Refugees and migrant NGO staff as providers of migrant support*“

13.00 – 14.30 **Lunch**
14.30 – 16.00 **Panel 4: Politics of intimacy**

Chair: Johanna Hofbauer

Becker, Karina (Institute of Sociology, Technical University Darmstadt):
„Live in and burn out? Migrant caregivers in German households caught between structural powerlessness and individual primary power“

Durnova, Anna (Department of Political Science, University of Vienna):
„The politics of intimacy: rethinking the end-of-life controversy“

Leser, Julia, Dölemeyer, Anne, Pates, Rebecca (Department of Political Science, University Leipzig):
„Documenting feelings in the management of human trafficking victims“

Wilińska, Monika (University of Stirling), Bülow, Pia (Jonkoping University):
„Work (Emotion) ability- emotion work in the work rehabilitation process“

16.00 – 18.00 **Keynote 3** Marek Korczynski (University of Nottingham):
Develoing the conceptualization of work organization to include worker-customer relations