

Symposium „State, Work, and Affects“

Vienna, January 28 – 29, 2016

organized by the Department of Political Science, University of Vienna &
Institute for Sociology and Social Research, Vienna University of Economics and Business

held at the Vienna University of Economics and Business
Welthandelsplatz 1, 1020 Vienna
Library & Learning Center, Clubroom

Program

Thursday, January 28, 2015

13.30 – 14.15 Registration

14.15 – 15.00 Welcome

15.00 – 16.00 **Keynote 1** Birgit Sauer (University of Vienna):

**Work as happy object? Affective governmentality and the case of
public employment service**

16.00 – 16.30 *Coffee-Break*

16.30 – 18.00 **Panel 1: Affect management and resistance in public service work**

Chair: Wolfgang Ludwig-Mayerhofer

Bergström Casinowsky, Gunilla, Hollertz, Katarina (University of Gothenburg):
„**Managerial ideas and caseworkers responses. Consequences of NPM on
emotions, professional identities and subjectivity of caseworkers in
welfare bureaucracies**“

Jacobsson, Kerstin (Department of Sociology and Work Science, University of
Gothenburg):
„**Negotiating ambivalence: The emotional regime of the Swedish social
insurance agency**“

Kampen, Thomas (University of Humanistic Studies, Utrecht):
„**Subversity in interaction. The collective efforts of front-line workers and their
clients to resist policy measures**“

Muniglia, Virginie, Rothé, Céline, Le Trividic Harrache, Lila (CRAPE/EHESP,
Rennes):
„**How French social workers and education staff manage unwilling ‘clients’**“

18.15 – 20.00 **Keynote 2** Vincent Dubois (University of Strasbourg):

Governing the poor, from affects to morals

Friday, January 29, 2015

09.30 – 11.00 **Panel 2: Negotiating agency and emotional labor**

Chair: Alessandro Pelizzari

Hardering, Friederike (Department of Sociology, Goethe University, Frankfurt):
„Emotional identity work, meaning making and resistance at work“

Holtgrewe, Ursula (Forba), Hohnen, Pernille (Aalborg University):
„Invisibility, tactics and reciprocity: emotional labour in restructured service work“

Sieben, Barbara (Helmut-Schmidt-University, Hamburg), Haunschild, Axel (Leibniz-University Hannover), Bernauer, Vanessa (Helmut-Schmidt-University, Hamburg):
„Service work in the luxury sector: The role of emotions, class and gender“

Zimmermann, Andrea, Wasser, Nicolas (University Basel):
„The quest for recognition: affective labour between profit seeking and solidarity“

11.00 – 11.30 *Coffee Break*

11.30 – 13.00 **Panel 3: Affective citizenship**

Chair: Otto Penz

Allhutter, Doris, Bargetz, Brigitte (Department of Political Science, University of Vienna):
„Governing promises: microwork, crowd-intelligence, and affective economies“

Dowling, Emma (Department of Criminology and Sociology, Middlesex University, London):
„In giving who will receive? private finance, volunteer labor and affective remuneration in post-crisis Britain“

Magnin, Chantal (Institute for Social Research, Frankfurt am Main):
„Affective citizenship? Direct participation in urban planning projects“

De Jong, Sara (University of Vienna):
„Affective Capital? Refugees and migrant NGO staff as providers of migrant support“

13.00 – 14.30 *Lunch*

14.30 – 16.00 **Panel 4: Politics of intimacy**

Chair: Johanna Hofbauer

Becker, Karina (Institute of Sociology, Technical University Darmstadt):
„Live in and burn out? Migrant caregivers in German households caught
between structural powerlessness and individual primary power“

Durnova, Anna (Department of Political Science, University of Vienna):
„The politics of intimacy: rethinking the end-of-life controversy“

Leser, Julia, Dölemeyer, Anne, Pates, Rebecca (Department of Political Science,
University Leipzig):
„Documenting feelings in the management of human trafficking victims“

Wilińska, Monika (University of Stirling), Bülow, Pia (Jonköping University):
„Work (Emotion) ability- emotion work in the work rehabilitation process“

16.00 – 18.00 **Keynote 3** Marek Korczynski (University of Nottingham):

**Developing the conceptualization of work organization to
include worker-customer relations**