

NAVAL Postgraduate School

Knowledge Management Spirituality through Enneagramics

Dr Mark E Nissen KM Future Paths Symposium 27 November 2023

> Monterey, California WWW.NPS.EDU

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• Introduction

• Enneagram

• Enneagramics

Organization Application & Knowledge Flows

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• Questions & Conversations

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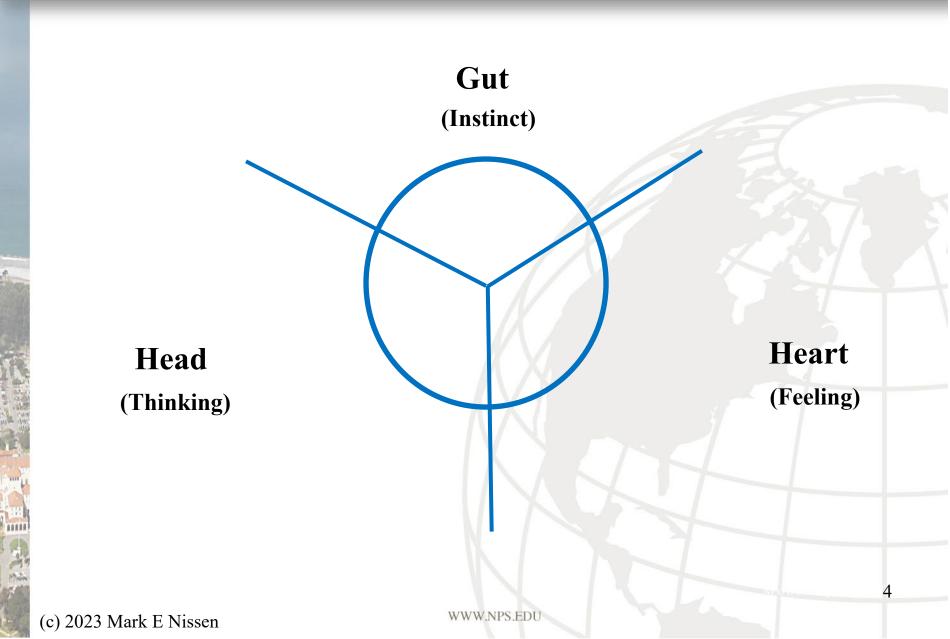




- Important for org knowledge to flow
 - Where, when & how it is \rightarrow needed
 - Vertically, horizontally & temporally
- Spirituality: employer-employee mismatch
 - Best version of employee
 - Employer expectations
- Issues with performance and retention
 - Address in part via knowledge flow
 - Individual & organization
 - Enneagram offers good insight & potential

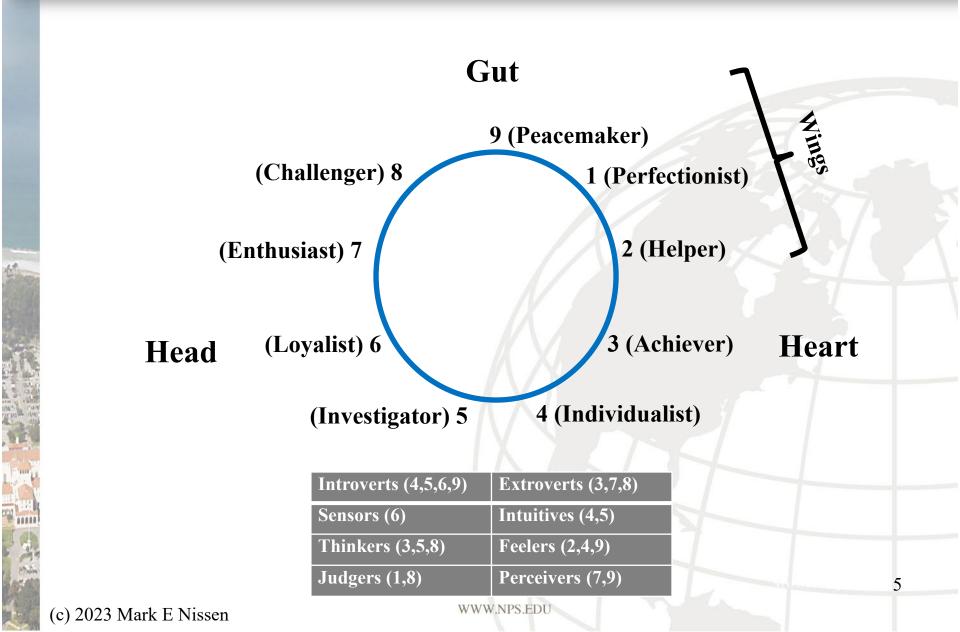


Enneagram: 3 Centers



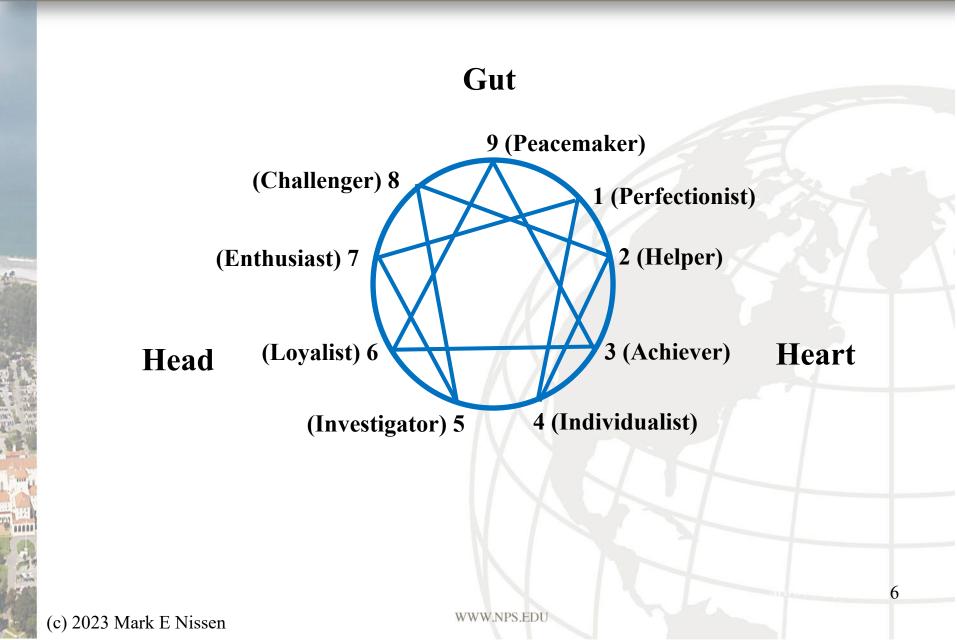


Enneagram: 9 Types

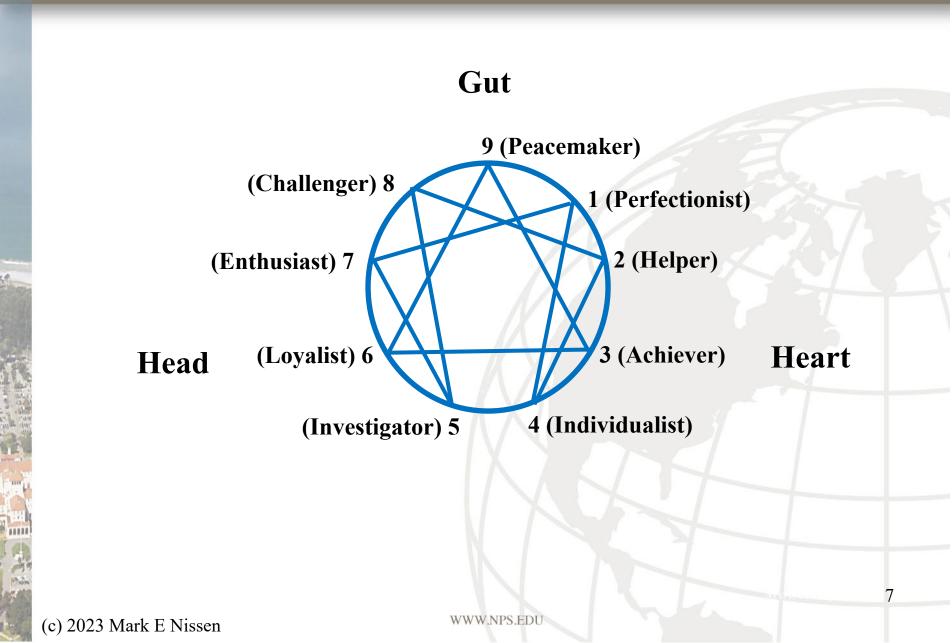






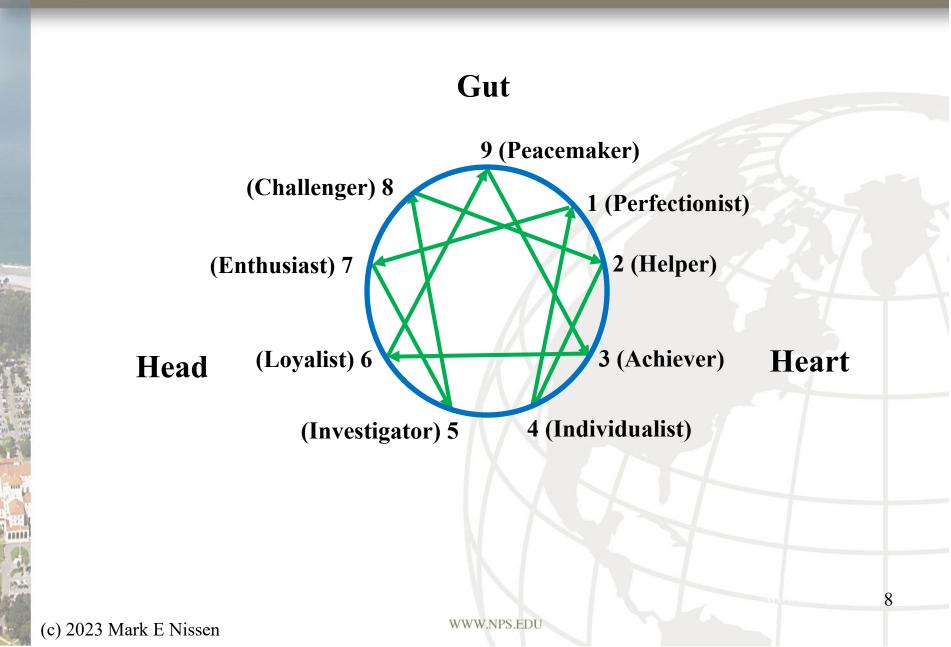






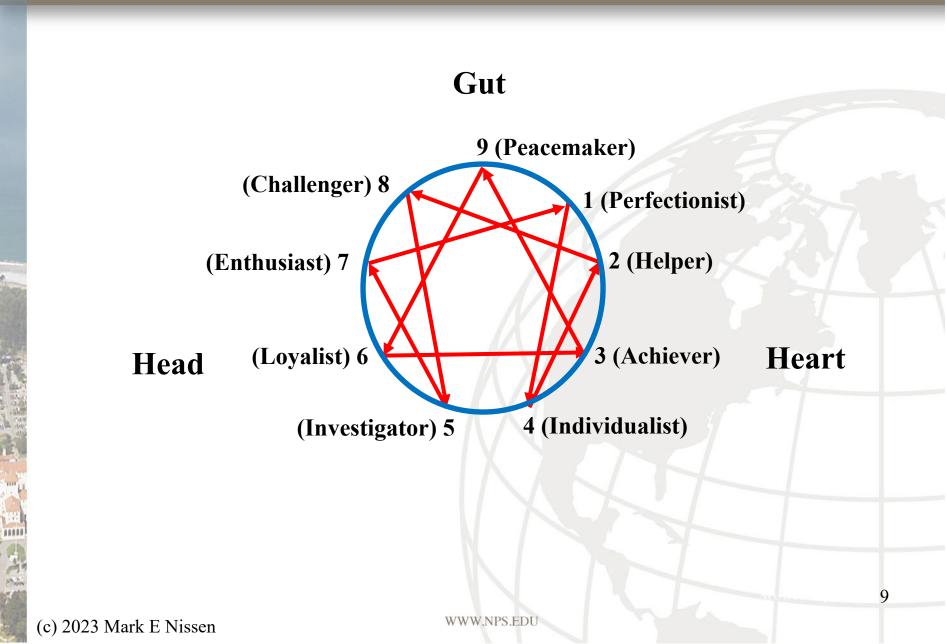


Enneagramics Integration



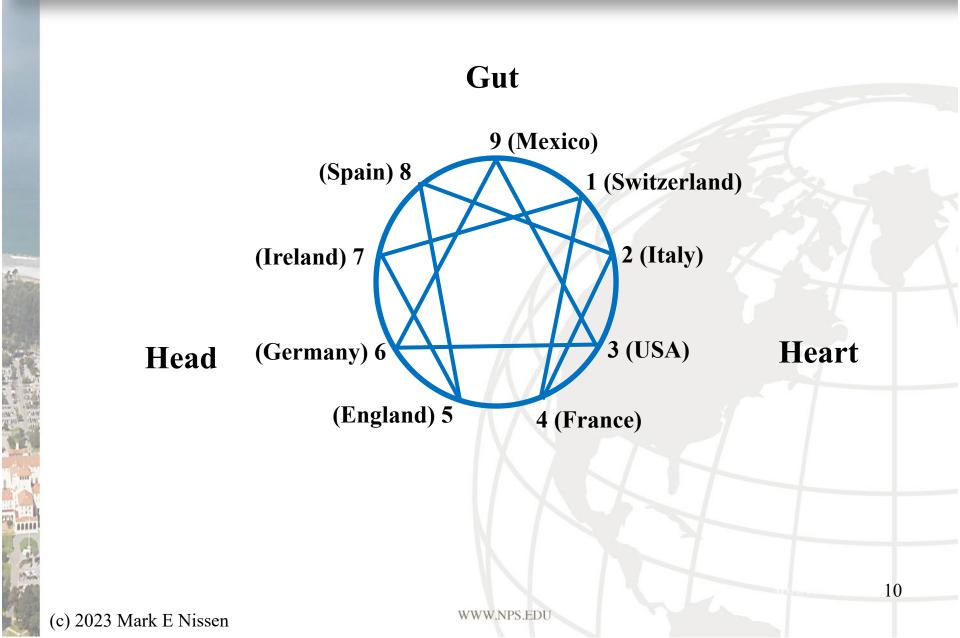


Enneagramics Disintegration



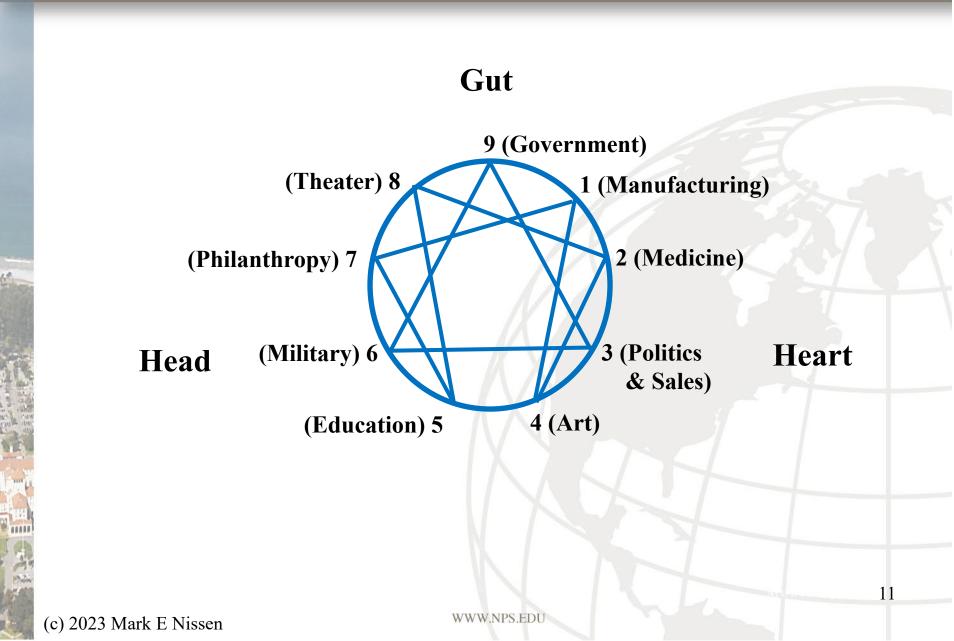


Mapping to Countries



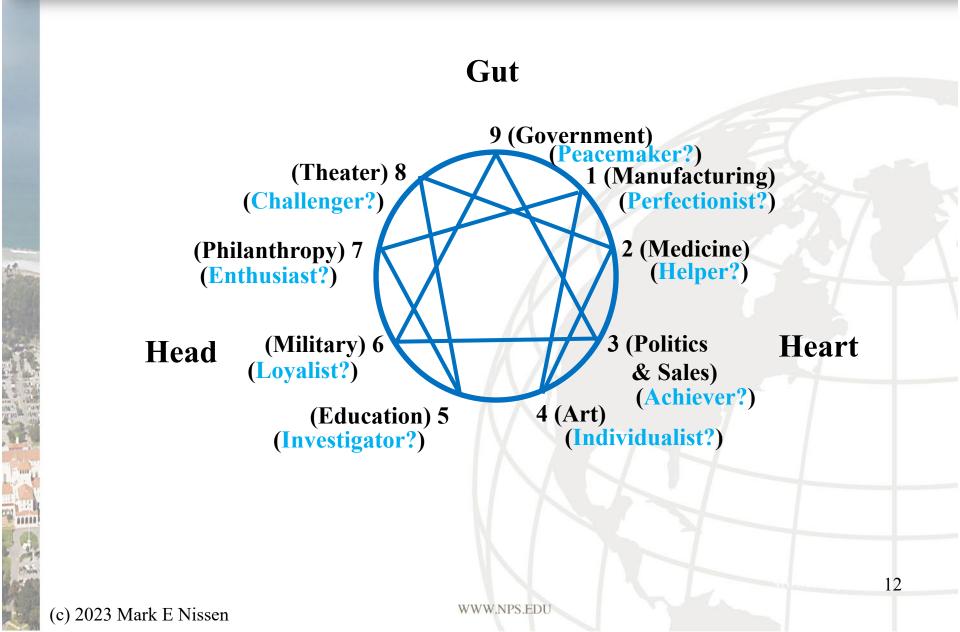


Mapping to Organizations



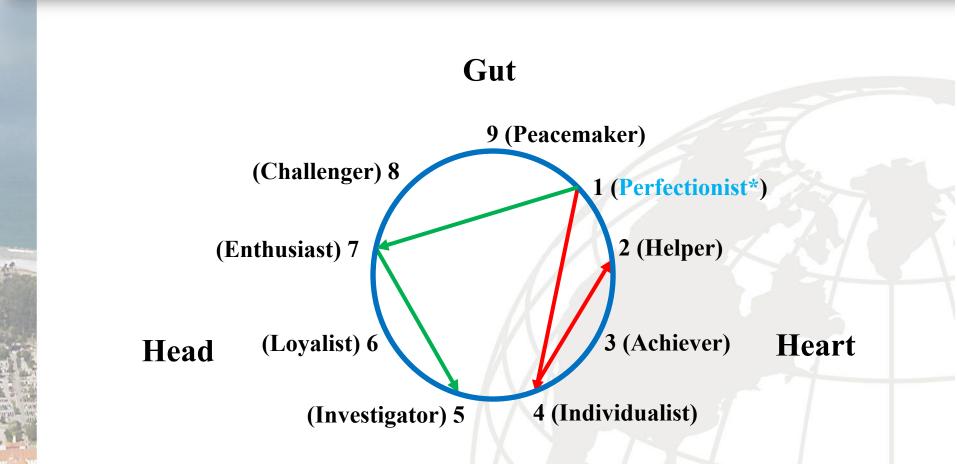


Organization-Employee Overlay





Employee-Job Overlay



* Appreciates order, rules and clarity; clearly defined roles and responsibilities, well-planned deliverables and deadlines, efficient procedures and processes, and a clear code of conduct; influence standards, manage quality, offer solutions, and work as part of a team to make things happen. Great satisfaction from a job well done.

* Abhors chaos, with ever-changing goals and priorities; lack of consistent direction, clear delineation of duties or excessive workloads, especially when they feel that work quality is suffering; and where organization demands contrast with personal values or ethics. 13

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- Employee
 - Individual type, integration, disintegration
 - Suitable jobs, suitable organizations
- Organization
 - Job demands, integration, disintegration
 - Suitable employees, appropriate training
- Management
 - Organization type, integration, disintegration
 - Suitable strategies, organization change



Questions & Conversations

• Thank you!



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