

NAVAL Postgraduate School

# Knowledge Management Spirituality through Enneagramics

Dr Mark E Nissen KM Future Paths Symposium 27 November 2023

> Monterey, California WWW.NPS.EDU

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• Introduction

• Enneagram

• Enneagramics

Organization Application & Knowledge Flows

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• Questions & Conversations

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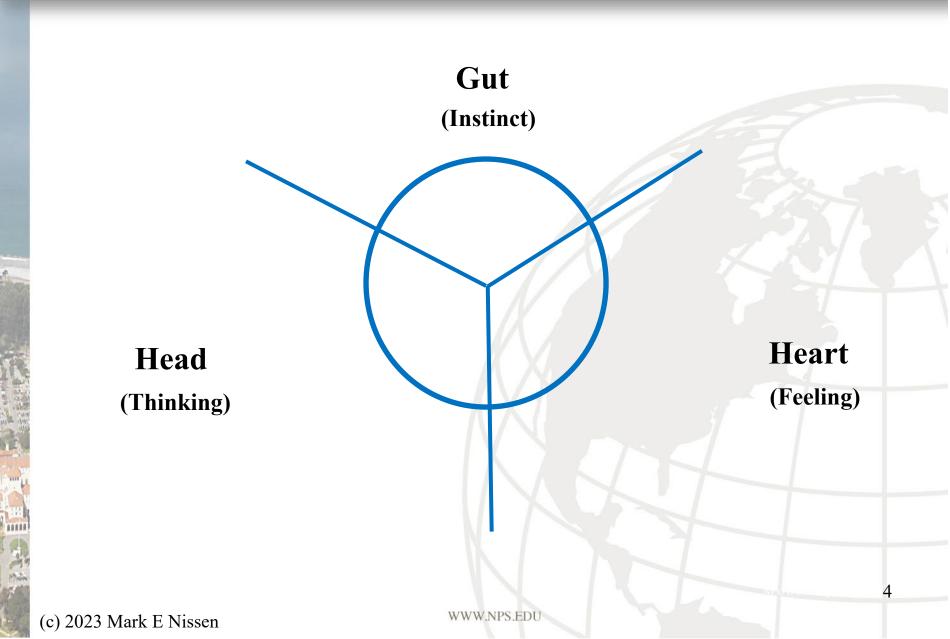




- Important for org knowledge to flow
  - Where, when & how it is  $\rightarrow$  needed
  - Vertically, horizontally & temporally
- Spirituality: employer-employee mismatch
  - Best version of employee
  - Employer expectations
- Issues with performance and retention
  - Address in part via knowledge flow
  - Individual & organization
  - Enneagram offers good insight & potential

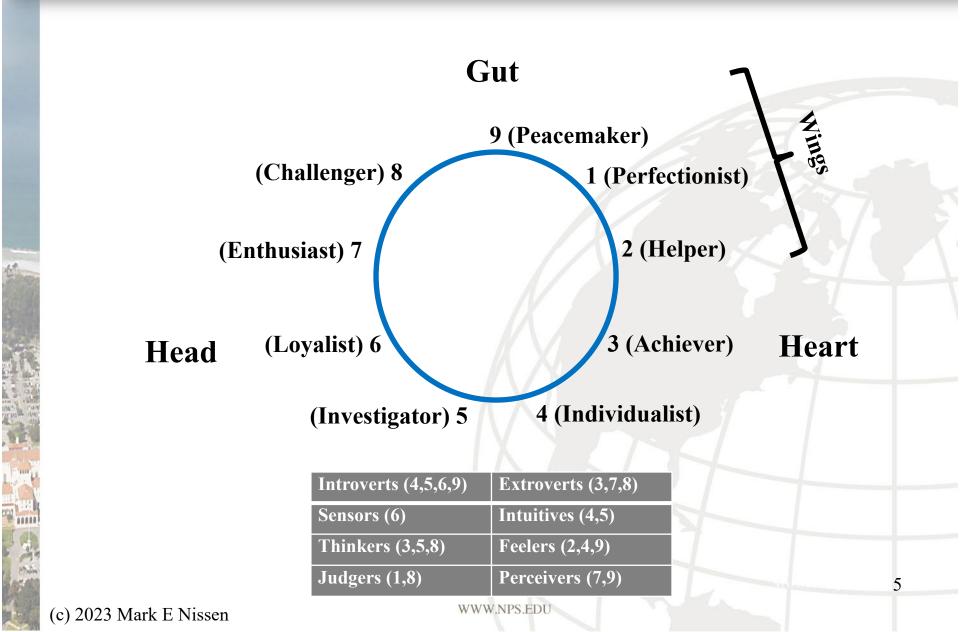


### Enneagram: 3 Centers



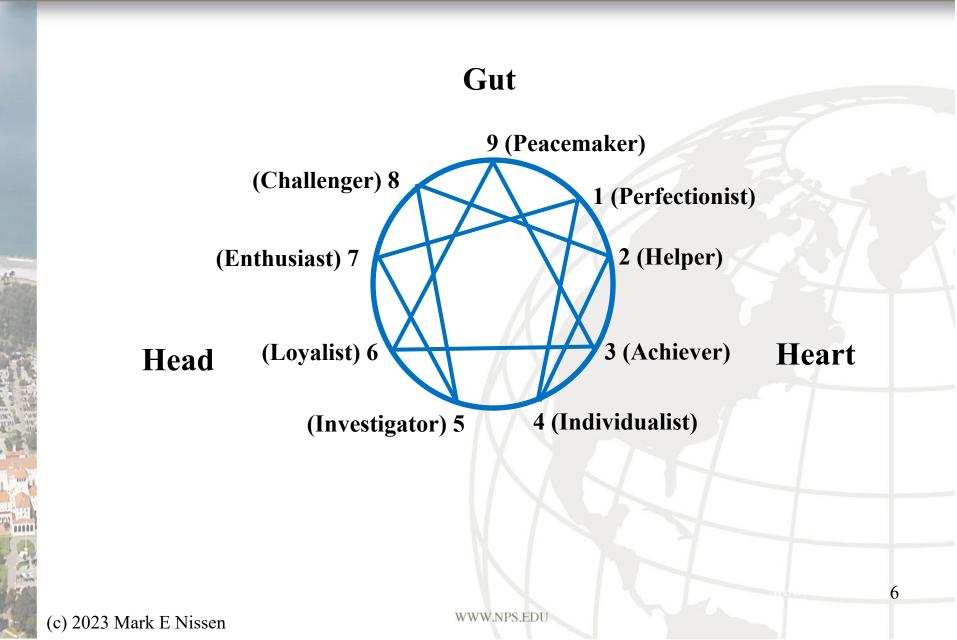


### **Enneagram: 9 Types**

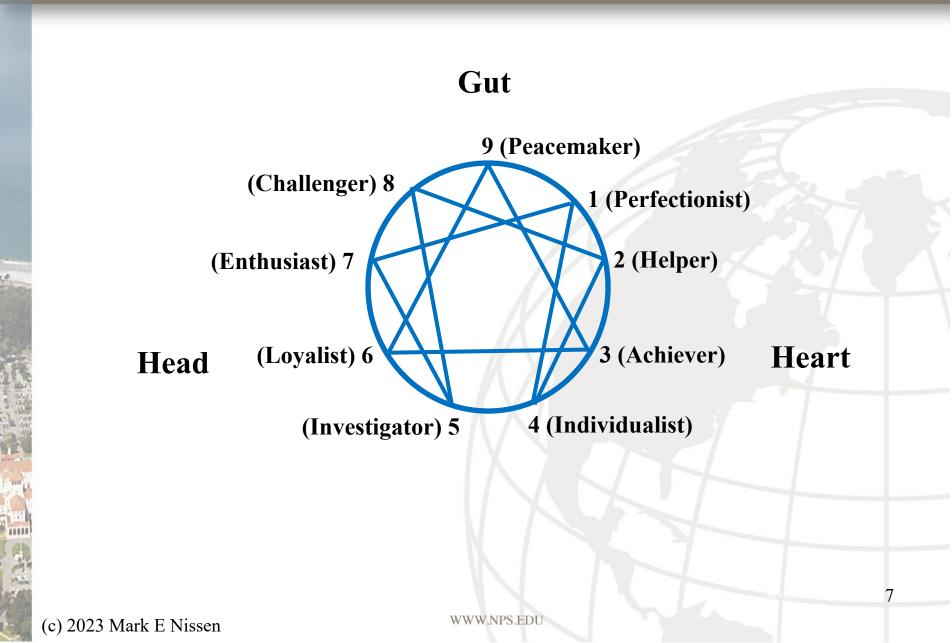






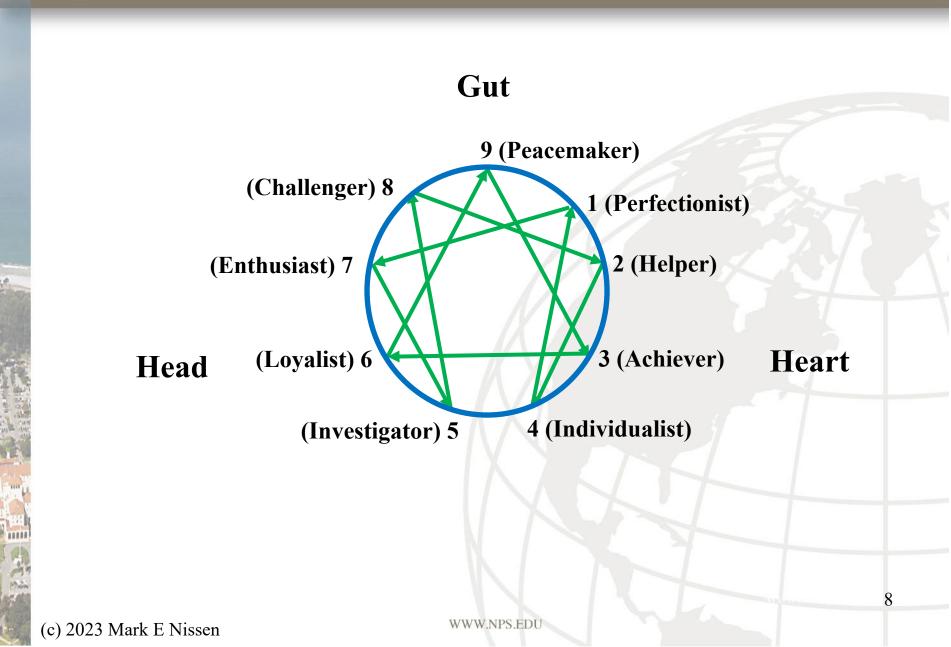






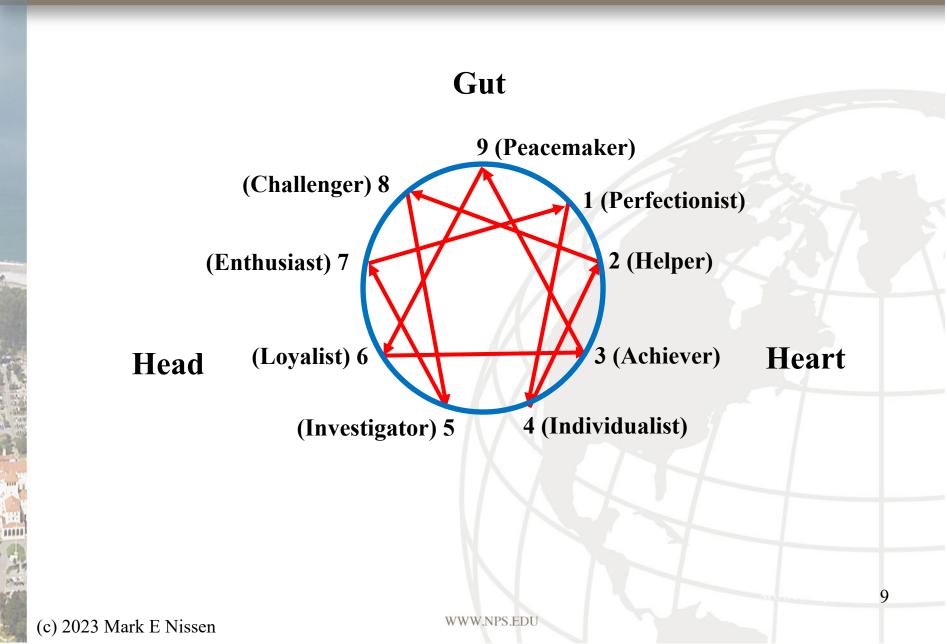


# **Enneagramics Integration**



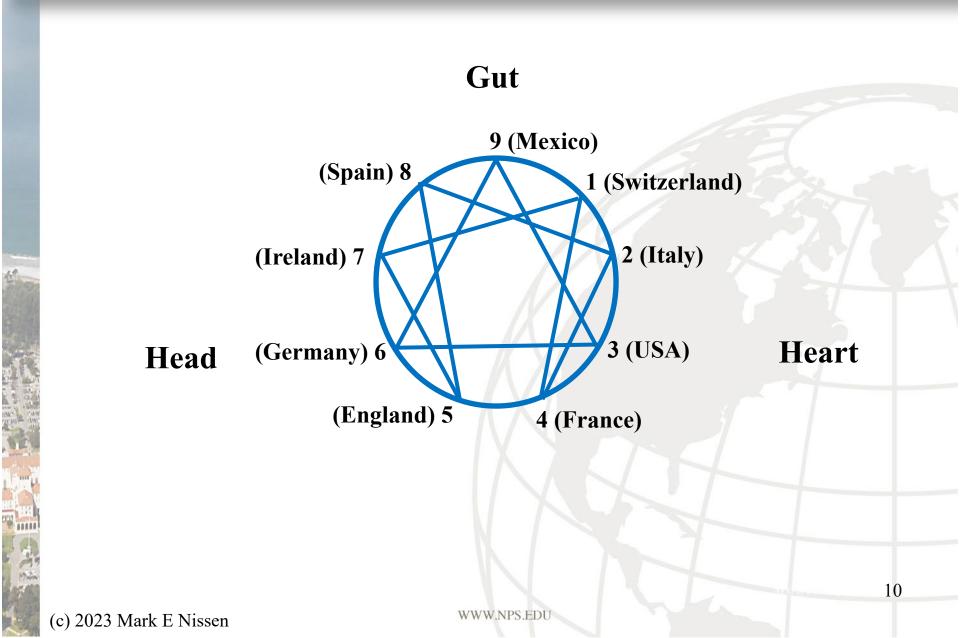


### **Enneagramics Disintegration**



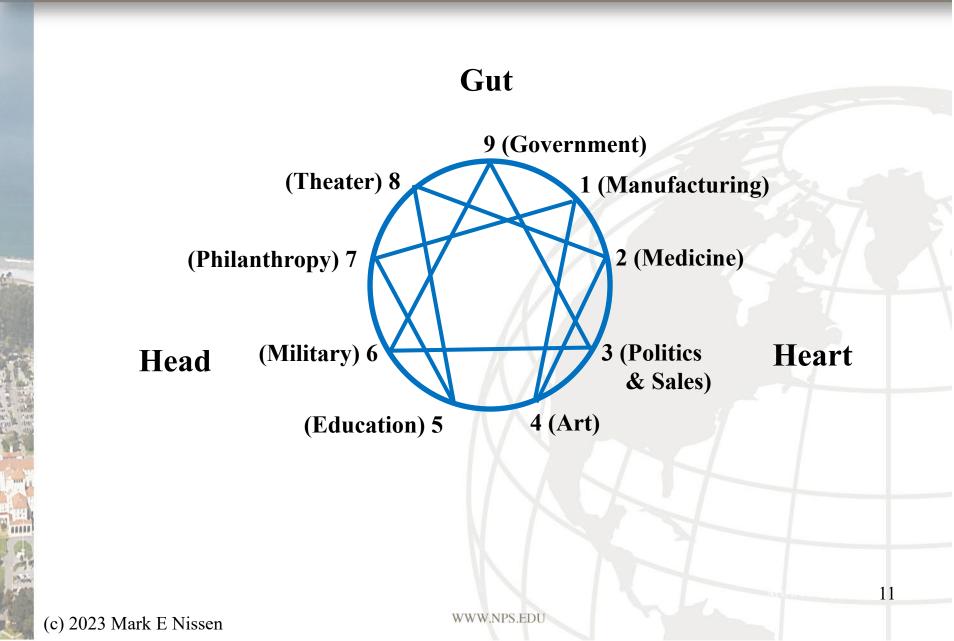


# **Mapping to Countries**



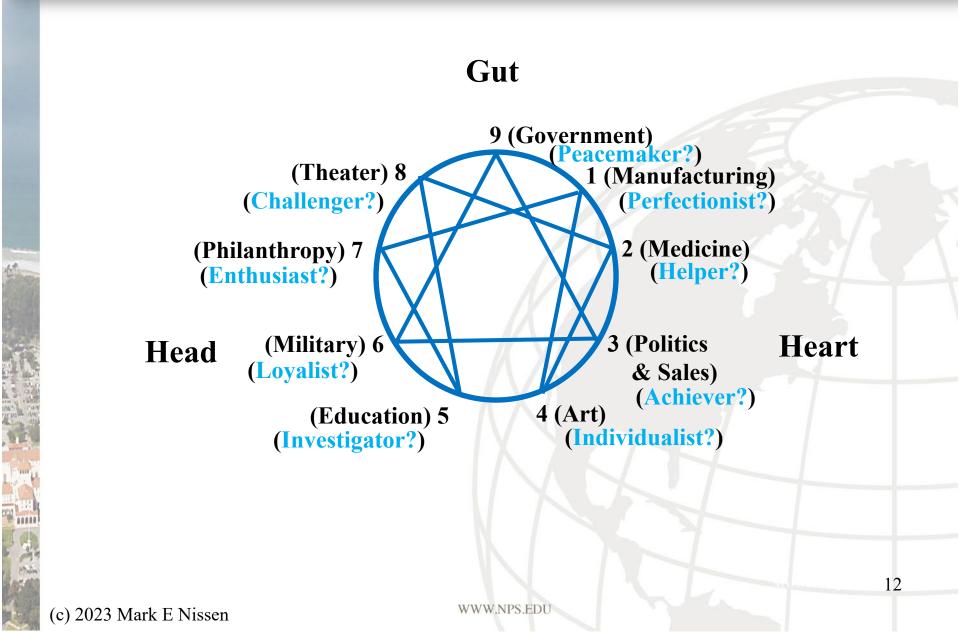


# **Mapping to Organizations**



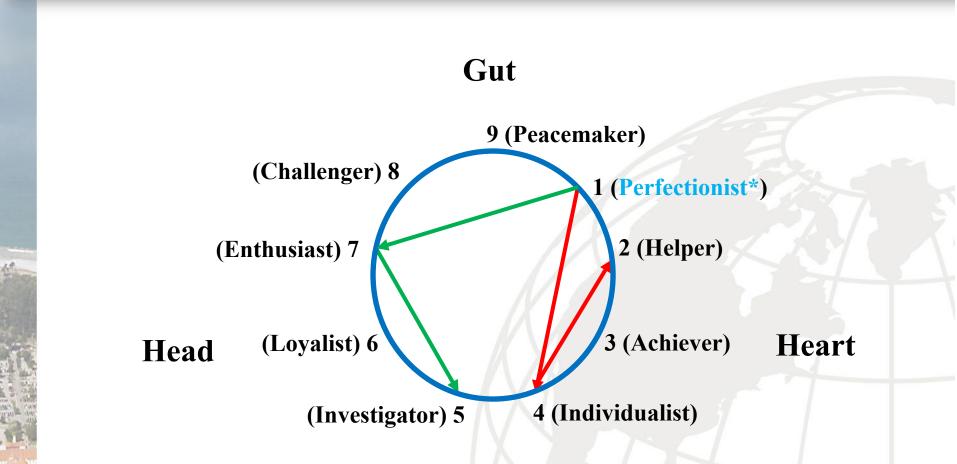


# **Organization-Employee Overlay**





### **Employee-Job Overlay**



\* Appreciates order, rules and clarity; clearly defined roles and responsibilities, well-planned deliverables and deadlines, efficient procedures and processes, and a clear code of conduct; influence standards, manage quality, offer solutions, and work as part of a team to make things happen. Great satisfaction from a job well done.

\* Abhors chaos, with ever-changing goals and priorities; lack of consistent direction, clear delineation of duties or excessive workloads, especially when they feel that work quality is suffering; and where organization demands contrast with personal values or ethics. 13

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- Employee
  - Individual type, integration, disintegration
  - Suitable jobs, suitable organizations
- Organization
  - Job demands, integration, disintegration
  - Suitable employees, appropriate training
- Management
  - Organization type, integration, disintegration
  - Suitable strategies, organization change



### **Questions & Conversations**

### • Thank you!



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