

# Knowledge Transfer for Disaster Risk Reduction

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#### Meteo losses worldwide

#### 1980 – 2014 number of events









### UN - ISDR Disaster Cycle





### UN - ISDR Sendai Framework of Actions, 2015

Early warning criteria: users

To develop and strengthen:

people-centred multi-hazard forecasting and early warning systems,

tailor them to the **needs of users**, including social and cultural requirements

and broaden release channels for disaster early warning information



Sendai Framework of Actions 2015

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To develop and strengthen:

people-centred multi-hazard forecasting and early warning systems,

tailor them to the **needs of users**, including social and cultural requirements

and broaden release channels for disaster early warning information

Imagine how your user thinks, feels and what she/he reacts on!



Sendai Framework of Actions

Definition of warnings

What is a warning?

Tangible and understandable description of an expected damage scenario

## &

a clear advice what to do



## Crisis management – from Science to users

### Flow of information



## Warnings – From science to the user

### Flow of information – real world



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Folie 9

## Warnings – From science to the user

## Structured & trusted ways of communication



### Sendai Framework of Actions

#### 90mm in 30 min: How to communicate within the chains of information?



© Fabian Lackner, meteopics

Kids on the street? Event management? Canal system? .....



## Warning situations – necessary Informationen

### floods



Precipitation, snowline, ground moisture . . .



Folie 12

## Standardised European Multihazard Warnings





Folie 13

### National Risk Analysis



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Geodynamik

#### Determining Impact – *from weather to response* Weather Response Weather Impact Information Translation **Estimation** Scenarios Weather analysis **Extraction of relevant Placing into** information situational context & forecast data Mitigation strategies Weather-impacted user Weather Information provider

Folie 15

#### Determining Impact – *from weather to response* Weather Weather Impact Response Information Translation Estimation Scenarios **Extraction of relevant** Weather analysis **Placing** into & forecast data information situational context **Mitigation strategies** Weather-impacted user Weather Information provider Some examples: **Reduced capacity** Ground delay Ceiling & visibility **Airport operation** (flight categories) (arrival rates) programs Precipitation & runoff Overflow or breaking, Controlled release of Dam operation (water level) minimal discharge water **Power plant** Winds below/above Reduced power Balancing grid with critical thresholds operation generation other power sources

Folie 16

#### Meteoalarm

Eumetnet mandate

- 1. Make warnings visible in an easy understandable way
- 2. Harmonize warnings systems across Europe
- 3. Integrate additional partners countries
- 4. Reach out to "European" users (ERCC . . .)





Folie 18

#### Meteoalarm

National level



awareness types: all awareness types

Display: today tomorrow

more information:

FHMZ

Federalni hidrometeorološki zavod Bosne i Hercegovine

RHMZ RS

Republički hidrometeorološki zavod Republike Srpske





#### Meteoalarm

#### Subnational level

meteoalarm

Start | News | About Meteoalarm | Help | Terms and Conditions | Links | Display Options

» Europe » Serbia » Срем:

#### Weather warnings: Cpem





Display: today tomorrow

EUMETNET

The Network of European Meteorological Services

english

 $\sim$ 

#### Change Language: | BG | BS | CZ | DA | DE | EE | EN | ES | ES | ES | FI | FR | GR | HR | HU | IS | IT | LT | LV | ME | MK | MT | NL | NO | PL | PT | RO | RS | SI | SK | SV | VA

11 1

20

20

Osttirol

Steiermark

Vorarlberg

### Meteoalarm – Flood warnings

Rain & flood situation

#### meteoalarm .

alerting europe for extreme weather

Start | News | About Meteoalarm | Help | Terms and Conditions | Links | Display Options

#### » Europe » Austria:

#### Awareness Reports - You can find detailed information about the warnings in the awareness reports issued for each area. Select the relevant area. Kärnten Salzburg

#### Caption:

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Weather warnings: Austria







mstaudinger 🎽 english V

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#### How to harmonize?

Colour	One word	What to do?	Damage / Impact	<b>Used how</b> often? (Area approx. 300 000 km <sup>2</sup> )	Meteo Treshholds e.g. Rain (area + impact related)
Green	Weather report	usual phenomena		usual phenomena	Examples
yellow	Be aware!	caution with exposed activities	exposed objects (avoidable)	> 30 per year	> 54 mm/12h
orange	Be prepared!	keep informed in detail, follow advice of authorities	general damages (not avoidable)	2 to 30 per year	> 80 mm/12h
red	Take actior .:	follow order of authorities under all circumstances! be prepared for extraordinary measures!	extreme damage and / cr casualties ex reme damage (mcstly) on large areas, thr atening life and pr perties not avoidable, even in otherwise safe places)	less then 1/ year + large (5000km <sup>2</sup> ) scale phenomena	> 140 mm/12h

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36h ahead: how much certainty do we have?





## Intranet – homogenisation of forecaster work

#### Meteoalarm

13.03.2008

Hi

Message of today:

Have a nice day Karim Hamid

Attached Images: Attached Documents:

lewp.jpg lewp2.jpg lewp3.jpg lewp4.jpg lewp5.jpg

Topic: debriefing EMMA

Alerting Europe for extreme Weather

Position: Emma Intranet | Forum | Forecasts | debriefing EMMA

this countries should be collected, but unfortunately this isn't te case).

Weblink: users.fulladsl.be/spb4195/storm18012007.pdf

posted on 01.03.2008 09:43:35 by Karim Hamid







#### Folie 25

## Alert levels used in 2016

Country		Percen	t %			Day	s		total
	GREEN	YELLOW	ORANGE	RED	GREEN	YELLOW	ORANGE	RED	
Austria	61.4%	25.8%	12.9%	0.0%	81	34	17	0	132
Belgium	76.1%	16.1%	7.8%		166	35	17	0	218
Bosnia	59.4%	32.3%	7.8%	0.5%	129	70	17	1	217
Bulgaria	81.7%	15.1%	2.8%	0.5%	178	33	6	1	218
Croatia	28.4%	45.4%	21.1%	5%	62	99	46	11	218
Cyprus	100%				218			0	218
Czech Republic	79.4%	15.6%	4.6%	0.5%	173	34	10	1	218
Denmark	97.7%	2.3%			213	5		0	218
Estonia	24.5%	72.6%	2.4%	0.5%	51	151	5	1	208
Finland	31.2%	58.9%	9.9%		44	83	14	0	141
Former Yugoslav Republic of Macedonia	60.7%	34.6%	4.7%		130	74	10	0	214
France	7%	64.8%	27.2%	0.9%	15	138	58	2	213
Germany	24.1%	31.6%	36.1%	8.3%	32	42	48	11	133
Greece	61.5%	19.3%	17.9%	1.4%	134	42	39	3	218
Hungary	60%	37.7%	2.3%		129	81	5	0	215
Iceland	50.5%	49.5%			109	107		0	216
Irish Republic	93.1%	4.6%	2.3%		122	6	3	0	131
Irish Republic old	76.7%	18.6%	4.7%		66	16	4	0	86
Italy	19%	42.1%	37%	1.9%	41	91	80	4	216
Latvia	36.7%	59.6%	3.7%		80	130	8	0	218
Lithuania	6.1%	93.2%	0.8%		8	123	1	0	132
Luxembourg	86.6%	12%	1.4%		188	26	3	0	217
Malta	74.5%	23.4%	2.1%		108	34	3	0	145
Moldova	100%				11			0	11
Montenegro	3.7%	69.8%	24.2%	2.3%	8	150	52	5	215
Netherlands	39%	58.7%	1.4%	0.9%	85	128	3	2	218
Norway	26.3%	24.9%	44.2%	4.6%	57	54	96	10	217
Poland	57.1%	18%	22.1%	2.8%	124	39	48	6	217
Portugal	52.3%	35.6%	11.1%	0.9%	113	77	24	2	216
Romania	90.8%	7.8%	1.4%		197	17	3	0	217
Serbia	32.6%	52.3%	12.4%	2.8%	71	114	27	6	218
Slovakia	60.9%	29.3%	9.3%	0.5%	131	63	20	1	215
Slovenia	38.7%	52.1%	8.8%	0.5%	84	113	19	1	217
Spain	24.3%	46.3%	28%	1.4%	53	101	61	3	218
Sweden	19.9%	75%	5.1%		43	162	11	0	216
Switzerland	71.6%	22.5%	6%		156	49	13	0	218
United Kingdom	61.1%	35.2%	3.7%		132	76	8	0	216





Folie 26

### Meteoalarm CAP im/export

Contents [hide]		File 1 (1. Alert)
Abstract		<pre><?xml version = "1.0" encoding = "UTF-8"?></pre>
Abstract		<pre><alert xmins="urn:oasis:names:tc:emergency:cap:1.2"></alert></pre>
Status		<pre><sender>http://www.zamg.ac.at/warnsys/public/aus_all.html</sender></pre>
Planning		<pre><sent>2015=01=15T00:04:01+01:00</sent> <status>Actual</status></pre>
Introduction		<msgtype>Alert</msgtype>
Target		<scope>Public</scope> <info></info>
Process		<language>de-DE</language>
Terminology		<category>Met</category> <event>Grüne Gewitter Warnung</event>
References		<responsetype>None</responsetype>
CAP v1 2 Meteoplarm profile		<ur> <urgency>Expected</urgency> <urgency>Expected</urgency></ur>
Import of CAP messages		<certainty>Likely</certainty>
MI /OAD Format		<pre><effective>2015-01-15T00:00:00+01:00</effective> <pre></pre></pre>
XML/CAP Format		<expires>2015-01-16T00:00:00+01:00</expires>
Structure of the Meteoalarm CAP messages		<pre><sendername>ZAMG Österreich</sendername> </pre>
<alert></alert>		Grüne Gewitter Warnung für Österreich - Niederösterreich
<identifier></identifier>		
<sender></sender>		<pre><description>keine besondere AuimerkSamkeit notwendig</description> <web>http://meteoalarm.eu/de GE/0/0/AT001.html</web></pre>
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		<pre><pre><pre><pre>cvalueName&gt;awareness type</pre></pre></pre></pre>
		<value>3; Thunderstorm</value>
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structure		<geocode></geocode>
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cancel		
<info></info>		
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<event></event>		<pre><event>Green Thunderstorms Warning</event> </pre>
<pre>crossesTupe&gt;</pre>		<responserype>Kone</responserype> <uresponserype>Expected</uresponserype>
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<urgency></urgency>		<pre><audience>Private</audience></pre>
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<effective></effective>		<pre><sendername>ZAMG Österreich</sendername></pre>
<onset></onset>		<pre><headline> Green Thunderstorms Warning for Austria - Niederösterreich</headline></pre>
<expires></expires>		
<sendername></sendername>		<pre><description>No special awareness required</description> <web>http://meteoalarm.eu/en UK/0/0/AT001.html</web></pre>
<pre>sheadline&gt;</pre>		<pre><parameter></parameter></pre>
<pre>choosintian&gt;</pre>		<valuename>awareness_level</valuename> <value>1; green; Minor</value>
<ul> <li>description&gt;</li> </ul>		
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<geocode></geocode>		
Polated information		 
Noialeu Information		



### Co-operation on a global scale

#### Common warning philosophy





#### Data flow warnings: now





### Data flow of warnings: GMAS (Future)



### Data flow of warnings: GMAS (Future)



### Service delivery development:



	Un- developed	Development initiated	Development in progress	Developed	Advanced
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### Service delivery development: User Requirements



Un- developed	Development initiated	Development in progress	Developed	Advanced
The <b>users</b> of the services and products are <b>not known</b>	Some or all of the users are known, but this infor-mation is not recorded in a formal document	A CSA or SLA is in place with some users, but is often incomplete or out of date, and unlikely to be used	A CSA or SLA is in place for each user, but is not routinely assessed and updated	An <b>CSA</b> or <b>SLA</b> is in place for each user and is routinely assessed and <b>up-dated</b> to ensure that it contains current information. Information is used to <b>facilitate</b> the <b>development</b> of products and services.



### Service delivery development: User Requirements / contacts

Un- developed	Development initiated	Development in progress	Developed	Advanced
There is <b>no</b> mechanism for <b>contact</b> with users.	Mechanisms for user contact are in place, but are unreliable. For example, poor Internet access results in e-mails regularly going Unanswered	Users are able to contact NMHSs using a variety of means including e-mail, telephone or post	Users are encouraged to contact the NMHSs through a variety of means. User contact is managed on an ad hoc basis	User contact is managed by a designated individual or team.



### Service delivery development: User Requirements



Un-developed	Development initiated	Development in progress	Developed	Advanced
User re- quirements have <b>not</b> been <b>recorded</b> or documented	Users needs are somewhat understood, but they are not described in the form of user requirements and little detail is provided	An outline of user requirements has been recorded but documentation is limited	Requirements are defined in documents agreed upon with the customer, but are not routinely updated	Requirements are defined in documents agreed upon with the customer and are routinely updated using feedback from users



### Service delivery development: Service development



Un- developed	Development initiated	Development in progress	Developed	Advanced
No concept of service exists, <b>products</b> are simply <b>issued</b>	Services do not adapt to changing user needs and new technology. Products are documented with limited descriptive Information	Services are developed and changed as technology allows, but engagement with users is ad hoc. Products and services are documented and the information is used to inform management of	User feedback is used to inform management of changes and developments to services. Products and services are consistently documented. SLAs are defined.	Users are consulted to facilitate development of products and services. The service defined in the SLA is agreed upon with the customer based on user consultation.

changes

### Service delivery development: Service evaluation



Un-developed	Development initiated	Development in progress	Developed	Advanced
No measures are in place for assessing performance, either in terms of accuracy or service delivery.	Some measures of development are in place. The verification of accuracy and/or service delivery takes place, but no systematic process exists to use this information to improve the service.	Measures of verification and service delivery are in place but are not informed by user requirements.	User requirements are used as data for performance measures. Findings are used to identify areas for improvement. Subsequent actions are taken in an ad hoc manner.	Measures of performance are based on user needs. They are regularly reported and consistently used to inform decisions on improvements.

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### Service delivery development: Sustain service delivery



Un- developed	Development initiated	Development in progress	Developed	Advanced
No concept exists of service delivery principles	The concept of service delivery has been introduced and an assessment of current status has been undertaken.	An action plan has been created to improve the current level of service delivery and resources have been identified to implement it	The action plan is being implemented to improve service delivery, the outcomes are being monitored	The status of service delivery is reviewed on a regular basis. The <b>action plan evolves</b> in response to the outcome of the reviews.



### Service delivery development: Skill development



Un- developed	Development initiated	Development in progress	Developed	Advanced
No concept or communi- cation of service delivery principles exist	No formal training in service delivery is provided, though service delivery principles are informally communicated.	Most members of NMHSs are aware of the importance of service delivery. Some formal training is Provided	All members of staff are fully aware. Formal training is provided. There is an ad hoc process for staff to offer ideas for improvements to service Delivery	There is a culture of providing best possible service delivery. Innovative ideas are routinely integrated into the continual service improvement process.





# Txs for the attention!

